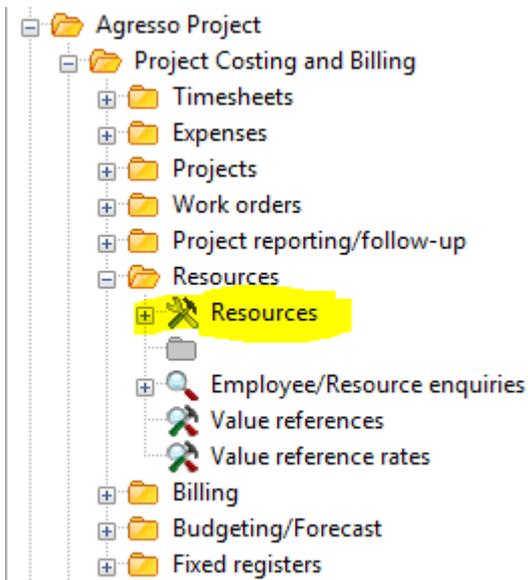


Steps to resolve “WORK SCHEDULE MISSING” Error Message

When you receive the error message “**WORK SCHEDULE MISSING**”:

27670	jack.lamburn@conrandesigngroup.com	2019-05-13	2019-05-19	700	3436427	3436427	EC1064093	Work schedule missing for user. =====
Your changes were not saved. Please correct the errors and try again.								
Dataset error (check log)								
reg_period: Work schedule missing for the period. Period: 201920, Resource: 600626.								
date_in_period: Work schedule missing for the period. Period: 201920, Resource: 600626.								
Save error. Check returned data structure for errors								

Check the resource is still valid for that company.



1 - Resource 2 - Address 3 - Relation 4 - Concur 5 - Pulse Staff Data

ResID 600626 **LAMBURN, JACK** Resource type External Contractors

ResID 600626 Part-time% 100.00

Name LAMBURN, JACK Birthdate

Short name EC NI Number

Date from 23/10/2018

Date to

Status Active

Options

Overtime Piecework

Supplier ID

Updated 03/05/2019 10:57:23 User 123532

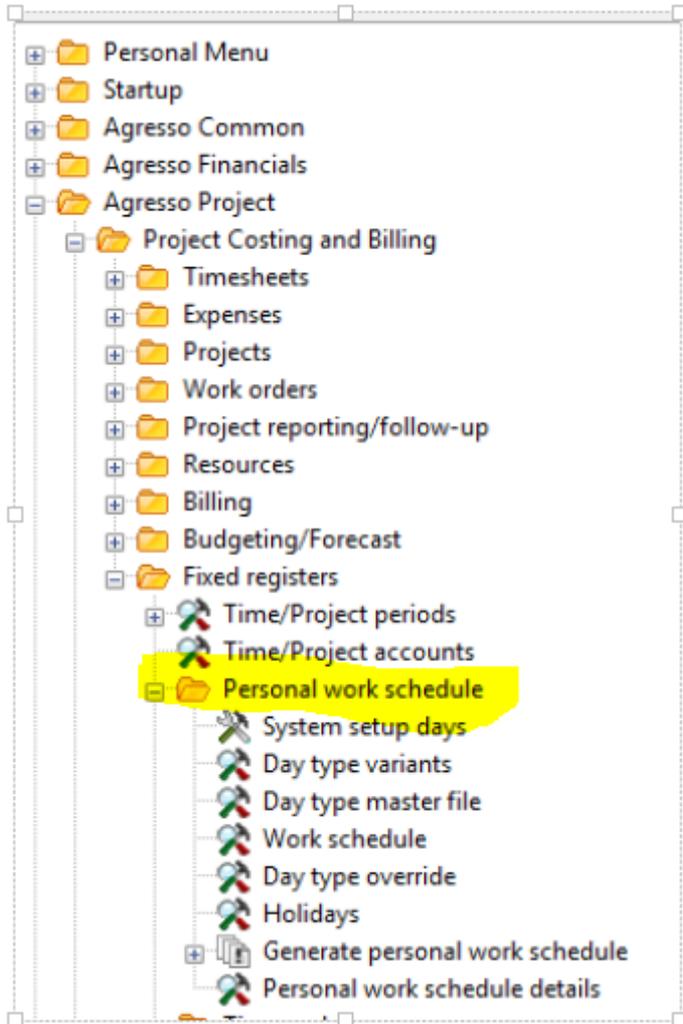
1 - Resource 2 - Address 3 - Relation 4 - Concur 5 - Pulse Staff Data

ResID 600626 **LAMBURN, JACK** Resource type External Contractors

	Relation	Rel.value	Description	P	Date from	Date to	S
1	BRANCH	556	Creative	TS	22/10/2018	31/12/2099	N
2	COST.CAT	0626	JACK LAMBURN	TS	22/10/2018	31/12/2099	N
3	INC.CAT	I20	Senior Designer	TS	22/10/2018	31/12/2099	N
4	DEP	1004	Creative	TS	22/10/2018	31/12/2099	N
5	DEPT	1004	Creative	TS	22/10/2018	31/12/2099	N
6	TIMEREQD	Y	Yes	N	22/10/2018	31/12/2099	N
7	DISCIP	AGY	Main Agency Staff	TS	22/10/2018	31/12/2099	N
8	WORKPLAN			TS			
9	RESNO	PULSE	Integration, Pulse	TS	23/10/2018	31/12/2099	N
10	CCRUPLOAD	Y	Yes	N	22/10/2018	31/12/2099	N
11	CCREXPAPP	600210	JUAN PEDRAZA	N	23/10/2018	31/12/2099	N
12	CCRTVLCLS	4	HAVUK4	N	23/10/2018	31/12/2099	N
13	CCREXPLMT	0	£0	N	23/10/2018	31/12/2099	N
14	CCRAPPFLG	N	No	N	23/10/2018	31/12/2099	N
15	CCRFINCON	123532	CHRISTOPHER, PENNY	N	23/10/2018	31/12/2099	N
16	PULSEUSER	Y	Yes	N	23/10/2018	31/12/2099	N

Check to see if the workschedule has been created since pulse error was logged

In Agresso go to Personal work schedule details and double click



Type in the ResID, type in the relevant year and click into the ? Row – then press F7

ResID: [redacted] Year: 2019

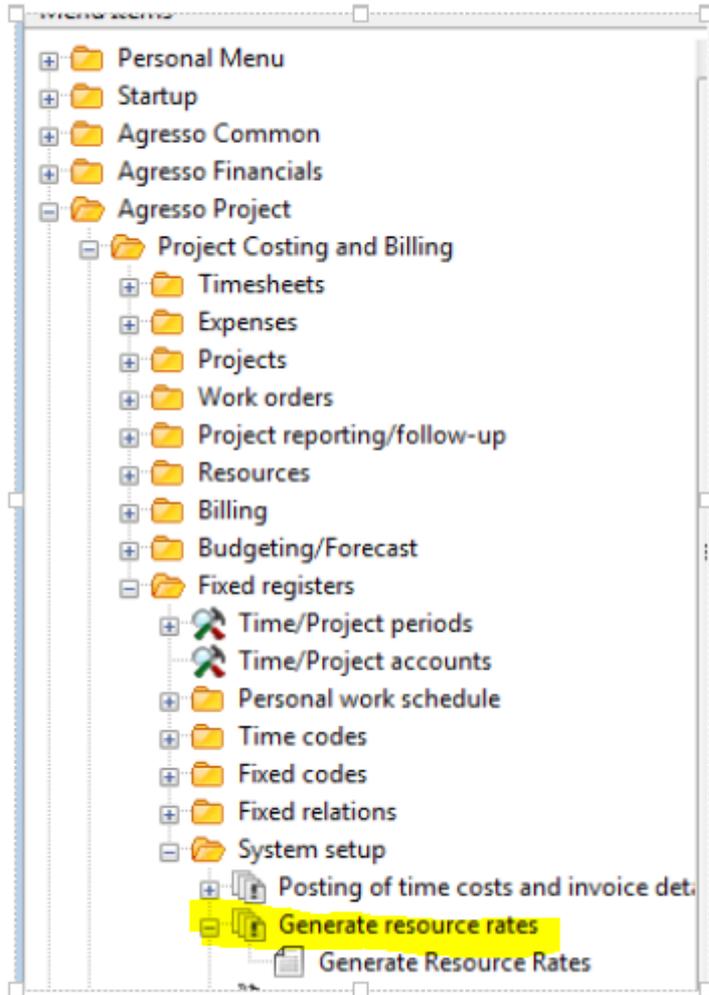
	T	Date	Work schedule	Work schedule (T)	Day type	Day type (T)	Time from	Time to	Hours	Percent	Non-working day	Holiday	Day type exclude holiday (T)
?	A		[redacted]								<input type="checkbox"/>	<input type="checkbox"/>	
1											<input type="checkbox"/>	<input type="checkbox"/>	
2											<input type="checkbox"/>	<input type="checkbox"/>	
3											<input type="checkbox"/>	<input type="checkbox"/>	
4											<input type="checkbox"/>	<input type="checkbox"/>	
5											<input type="checkbox"/>	<input type="checkbox"/>	
6											<input type="checkbox"/>	<input type="checkbox"/>	
7											<input type="checkbox"/>	<input type="checkbox"/>	
8											<input type="checkbox"/>	<input type="checkbox"/>	
9											<input type="checkbox"/>	<input type="checkbox"/>	
10											<input type="checkbox"/>	<input type="checkbox"/>	

If the workschedule does not exist the following screen will show

ResID		600626		Year		2019							
LAMBURN, JACK (600626)													
	T	Date	Work schedule	Work schedule (T)	Day type	Day type (T)	Time from	Time to	Hours	Percent	Non-working day	Holiday	Day type exclude holiday (T)
?	A										<input type="checkbox"/>	<input type="checkbox"/>	

To add the workschedule the HS05 and HS04 must be run

Go to Generate Resource Rates and double click



This opens the HS05 screen 'Generate Resource Rates'

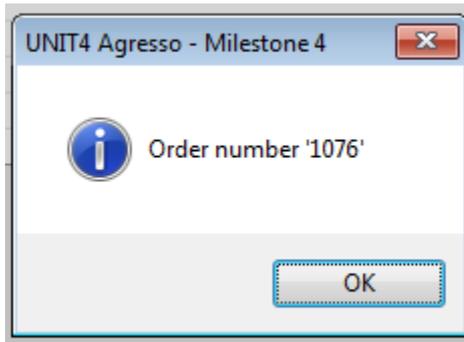
Variant: Generate Resource Rates (1)		
	Param name	Value
1	Copies	1
2	Server queue	Serial report queue
3	Priority	0
4	Printer	NOPRINT
5	E-mail confirmation	<input type="checkbox"/>
6	E-mail distribution	<input type="checkbox"/>
7	Status	N
8	Start date	
9	Start time	
10	Output type	Auto-select
11	Relation	BRANCH
12	Relation value	*
13	Resource field	ResID
14	Resource	
15	Position	*
16	Value reference	PPCT
17	Resource status	Active
18	Date from	

Type in the Resource number in row 14 – **Note: If there are multiple resources in a company that need a workschedule, type in a * instead of an individual Resource number. This will create the resource rates for all resources in the company.**

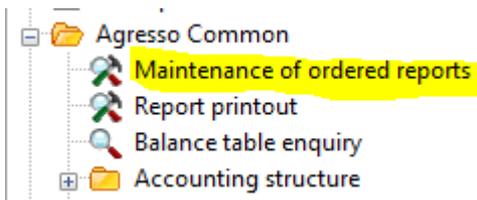
Variant:		
	Param name	Value
1	Copies	1
2	Server queue	Serial report queue
3	Priority	0
4	Printer	NOPRINT
5	E-mail confirmation	<input type="checkbox"/>
6	E-mail distribution	<input type="checkbox"/>
7	Status	N
8	Start date	
9	Start time	
10	Output type	Auto-select
11	Relation	BRANCH
12	Relation value	*
13	Resource field	ResID
14	Resource	*
15	Position	*
16	Value reference	PPCT
17	Resource status	Active
18	Date from	01/01/2019

In row 18 type the date of the 1st day of the year for which the workschedule is required – e.g. 01/01/2019

Save or F12



Check Maintenance of Ordered Reports



	User	Report	OrderNo	Status	P	Scheduled	Ended	Server queue
?	TB		1076					
1	TB	HS05	1076	T	0	31/05/2019	31/05/2019	DEFAULT

The 'T' status indicates that the report has finished successfully.

Now run the HS04

Go to HSS Generate Personal Work Schedule and double click

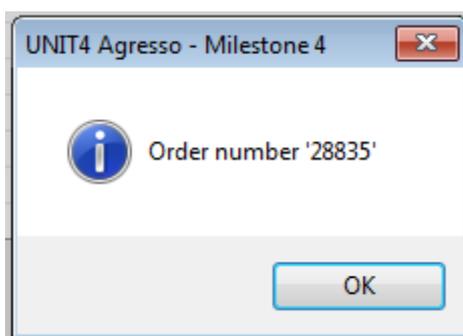
Variant: HSS Generate Personal Work Schedule (1)		
	Param name	Value
1	Copies	1
2	Server queue	Serial report queue
3	Priority	0
4	Printer	NOPRINT
5	E-mail confirmation	<input type="checkbox"/>
6	E-mail distribution	<input type="checkbox"/>
7	Status	N
8	Start date	
9	Start time	
10	Output type	Auto-select
11	Relation	BRANCH
12	Relation value	*
13	Resource type	
14	Position	*
15	Resource field	ResID
16	Resource	*
17	Work schedule	
19	Holidays	2019
20	Date from	01/01/2019
21	Date to	31/12/2019

Type in the Resource number in row 16 – **Note: If there are multiple resources in a company that need a workschedule, type in a * instead of an individual Resource number. This will create the workschedule for all resources in the company.**

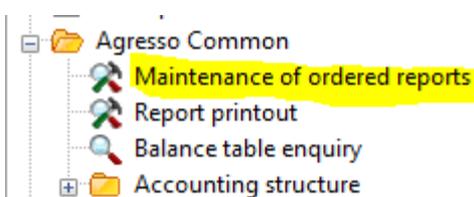
Ensure that the year in row 19 'Holidays' is the year that the workschedule is to be created in.

In rows 20 and 21 ensure that the 1st day of the year and last day of the year are displayed.

Save or F12.



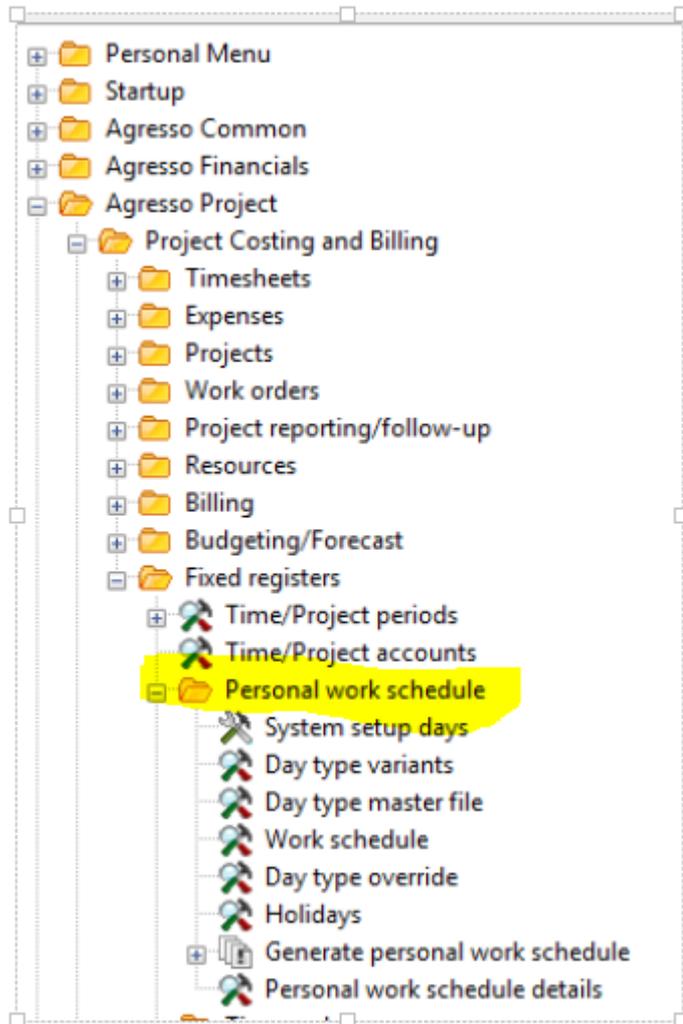
Check Maintenance of Ordered Reports for this to complete.



	User	Report	OrderNo	Status	P	Scheduled	Ended	Server queue
?	TB		28835					
1	TB	HS04	28835	T	0	31/05/2019	31/05/2019	DEFAULT

The 'T' status indicates that the report has finished successfully.

[Check that the workschedule has been generated.](#)



ResID		600626		Year		2019							
LAMBURN, JACK (600626)													
T	Date	Work schedule	Work schedule (T)	Day type	Day type (T)	Time from	Time to	Hours	Percent	Non-working day	Holiday	Day type exclude holiday (T)	
?	A									<input type="checkbox"/>	<input type="checkbox"/>		
1	A	01/01/2019	STD	Standard Work Schedule	BHOL	Bank Holidays	00:00	00:00	0.00	100.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Normal Hours
2	A	02/01/2019	STD	Standard Work Schedule	NORM	Normal Hours	09:00	17:30	7.50	100.00	<input type="checkbox"/>	<input type="checkbox"/>	Normal Hours
3	A	03/01/2019	STD	Standard Work Schedule	NORM	Normal Hours	09:00	17:30	7.50	100.00	<input type="checkbox"/>	<input type="checkbox"/>	Normal Hours
4	A	04/01/2019	STD	Standard Work Schedule	NORM	Normal Hours	09:00	17:30	7.50	100.00	<input type="checkbox"/>	<input type="checkbox"/>	Normal Hours
5	A	05/01/2019	STD	Standard Work Schedule	WEND	Week End	00:00	00:00	0.00	100.00	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Week End
6	A	06/01/2019	STD	Standard Work Schedule	WEND	Week End	00:00	00:00	0.00	100.00	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Week End
7	A	07/01/2019	STD	Standard Work Schedule	NORM	Normal Hours	09:00	17:30	7.50	100.00	<input type="checkbox"/>	<input type="checkbox"/>	Normal Hours
8	A	08/01/2019	STD	Standard Work Schedule	NORM	Normal Hours	09:00	17:30	7.50	100.00	<input type="checkbox"/>	<input type="checkbox"/>	Normal Hours
9	A	09/01/2019	STD	Standard Work Schedule	NORM	Normal Hours	09:00	17:30	7.50	100.00	<input type="checkbox"/>	<input type="checkbox"/>	Normal Hours
10	A	10/01/2019	STD	Standard Work Schedule	NORM	Normal Hours	09:00	17:30	7.50	100.00	<input type="checkbox"/>	<input type="checkbox"/>	Normal Hours
11	A	11/01/2019	STD	Standard Work Schedule	NORM	Normal Hours	09:00	17:30	7.50	100.00	<input type="checkbox"/>	<input type="checkbox"/>	Normal Hours
12	A	12/01/2019	STD	Standard Work Schedule	WEND	Week End	00:00	00:00	0.00	100.00	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Week End
13	A	13/01/2019	STD	Standard Work Schedule	WEND	Week End	00:00	00:00	0.00	100.00	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Week End
14	A	14/01/2019	STD	Standard Work Schedule	NORM	Normal Hours	09:00	17:30	7.50	100.00	<input type="checkbox"/>	<input type="checkbox"/>	Normal Hours
15	A	15/01/2019	STD	Standard Work Schedule	NORM	Normal Hours	09:00	17:30	7.50	100.00	<input type="checkbox"/>	<input type="checkbox"/>	Normal Hours

The dates on the workschedule.

[Resubmit the error message on the Pulse Timesheet Error page](#)

Submission Id	Pulse Userid	Email	Date From	Date To	Number of Retries	Unique Message Id (PUL SE generated)	Message Id	Project Id	Error Response	Actions	
1	962005	27670	jack.lamburn@corradesigngroup.com	2019-05-13	2019-05-19	700	3436427	3436427	EC1064093	Work schedule missing for user ===== Your changes were not saved. Please correct the errors and try again. Dataset error (check log) req_period: Work schedule missing for the period. Period: 201920, Resource: 600626. date_in_period: Work schedule missing for the period. Period: 201920, Resource: 600626.	Resubmit

When the following message appears click Yes, Resubmit!

Resubmitting timesheets...

Use this when AGRASSO has **NOT** processed the timesheet submission successfully.

Do you wish to continue ?

NO
Yes, Resubmit!

The next message should appear – Click OK

Submitted to Queue. Check back later to ensure that the error has not returned.

OK